

## 4/24/20 Update to Children's Personal Care Services

Good afternoon,

I am writing with some additional updates about the temporary changes to Children's Personal Care Services. Going forward, I will try to send updates on a weekly basis and more often when there is time-sensitive news to share.

**Please help us share these updates by forwarding this email to families, providers, special educators, and other community partners as you see fit. Thank you!**

### 4/24/2020 Updates:

- We have posted five (5) translated versions of the Guidance Document to our [website](#), including: French, Nepali, Spanish, Somali, and Swahili.
  - Please let us know of additional translation needs as well.
- An updated version of our [Guidance Document](#) has been uploaded to the Children with Special Health Needs website. Important updates include:
  - Guidance about the impact of CPCS COVID payments on benefits administered by the Economic Services Division (ESD) of the Department for Children and Families (DCF).
  - Tips for completing and submitting the ARIS COVID Payment Form and Parent/Child Form.
- As we connect with families, we are collecting email addresses to include in this distribution list for future updates.
  - Please help us with this project by sharing this email address:  
[AHS.VDHChildrensPersonalCareSvs@vermont.gov](mailto:AHS.VDHChildrensPersonalCareSvs@vermont.gov).
  - Families who email us at this account will be added to our list.
  - All recipients will be bcc'd and no private health information will be shared.
  - Additionally, this email account can be used to submit general questions about CPCS too.
- By now, families should have received blank forms and a copy of our guidance document in the mail, included with their bi-weekly CPCS spending reports.
  - It is more important than ever to check the mail!
  - ARIS was able to include a prepaid business reply envelope in this round of CPCS spending reports only. They did this by manually stuffing HUNDREDS of envelopes – while short-staffed – and without missing a beat with all the pay-cycles they manage.
  - As noted in the newest version of our guidance document, additional forms and business reply envelopes are available upon request by contacting ARIS (800-798-1658)
- Still waiting:
  - The State has not yet received a response to our additional request around the tax-status of CPCS COVID payments.

- We are checking-in periodically with the Centers for Medicaid and Medicare (CMS) and will send an update when available.

We hope you are staying healthy and connected. We are here to answer questions about Children's Personal Care, so please don't hesitate to reach out.

Best, Adam

[Visit our website for information about changes to Children's Personal Care Services](#)

Adam Poulin, M.Ed. (he/him)  
Program Administrator  
Children with Special Health Needs  
Vermont Department of Health  
108 Cherry Street  
Burlington, Vermont 05401  
(802) 865-1395