March 20, 2020

Dear VFN family and friends,

We know this is a very scary and challenging time. We hope that you and your family are weathering the novel coronavirus pandemic all right, especially with school and childcare closures significantly impacting so many of us. As I mentioned in my first COVID-19 update, we remain committed to serving families of children with special health needs/disabilities and the people who serve them, and are making every effort to meet your needs as we move to working remotely across our Family Support, Chittenden CIS-EI, and Puppets in Education programs in order to slow the progress of the virus and protect our most vulnerable Vermonters.

There is so much information about what's happening right now that it can sometimes feel overwhelming. We wanted to hopefully make your life a little easier by sharing some Frequently Asked Questions and Answers (FAQs). We've grouped these FAQs by topic to save you time.

Please let us know if you find this information helpful so we'll know if we should do it again. As always, we are here to listen and help you with any questions or concerns you have about you or your child's health, education, or well-being. Please contact us at <a href="mailto:info@vtfn.org">info@vtfn.org</a> or (802) 876-5315. We look forward to talking with you by phone or videoconferencing. We believe that social distancing should not mean social isolation!

Sending you all our very best during these unbelievably challenging times. I do believe that we are Vermont Strong and we'll get through this together.

From the heart,

Pam McCarthy, M.Ed. CEO / President